



Terms and conditions

Bookings

Bookings are only accepted on return of the completed booking form and full payment must accompany the booking form unless otherwise agreed. The course fee will be refunded in full if the booking cannot be confirmed by Inspiring Adventure. Inspiring Adventure reserves the right to make exceptions to the above where instances dictate.

Payment

Where no other terms have been specifically agreed in writing payment shall be due in full prior to the day of the course. Where terms have been agreed any sums not paid by the customer by the due date shall bear interest of three percent per annum above the Bank of England base lending rate from the due date to the date when payment is received. The time of payment shall be the ending of the contract.

Cancellation

The customer may cancel their booking up to 28 days before the date of the activity with a charge incurred of 20% of the full course fee. All cancellations must be notified in writing; they are accepted as of the date received by Inspiring Adventure. Any cancellation received after the 28 day period will be charged at 50% of the full course fee. If the booking is cancelled seven days prior to the date of the course no refund will be provided and the participant is eligible to pay the full balance. Inspiring Adventure reserves the right to cancel any activity on the day of the event if conditions put the participants into danger. Alternate activities may be offered where possible or a refund given if outside of human control i.e. the weather. Inspiring Adventure retain the right to cancel or cut short the activity if Inspiring Adventure believe the participant's actions or state of mind is inappropriate and/or unsafe. The Company's decision is final.

Equipment and Clothing

Inspiring Adventure can provide canoes and kayaks for hire. Inspiring Adventure does not take responsibility for providing suitable clothing to participate in its activities and takes no responsibility for loss or damage of personal effects. Any equipment hired from Inspiring Adventure damaged by a participant in circumstances where instruction has not been followed will be charged to the person responsible.

Risks and Dangers

Whilst Inspiring Adventure maintain high professional standards of client care and safety, clients must realise and understand that participation in adventurous activities entails some risk of injury or death. Inspiring Adventure will at all times endeavour to minimise these risks through safe practices and procedures. However, these risks can never be entirely eliminated and participants accept that accidents and injury may occur. Inspiring Adventure is not under any liability whatsoever in respect of loss or damage to personal property not caused by the negligence of Inspiring Adventure. When booking the course and signing the booking form, clients are accepting these risks and will be responsible for their own actions and involvement.

Insurance

Inspiring Adventure holds full public liability insurance. However, clients are advised to seek their own personal and equipment insurance before commencing the course.